



## Welcome to Julia Barriga MD PA Pediatrics!

We look forward to providing effective patient centered care for your family. Our goal is to partner with you and collaboratively manage your health care. We offer equal access to all our patients

### OUR PEDIATRIC PROVIDERS

- 01 MDs are certified by the American Board of Pediatrics and are actively engaged in the Maintenance of Certification Program (MOC)
- 02 APRNs are certified by the National Association of Pediatric Nurse Practitioners.
- 03 Feel privileged to be able to help care for your family

### BY PHONE

- 01 For urgent care issues during work hours, your primary care provider will see you on the day you have an urgent health care need. Call the main office to schedule a same day appointment
- 02 Non-emergency calls and calls to schedule appointments should wait until 8:00 a.m. when the daytime staff is in the office.
- 03 Emergency calls from established patients are answered by the on-call provider between 5:00 p.m. and 8:00 a.m.
- 04 Phones are answered during our business hours Monday - Friday, excluding major holidays
- 05 For urgent matters that cannot wait until we re-open, patients are advised to report to the nearest emergency room

### ON-SITE RESOURCES

team of experienced MA's to provide care coordination, telephone, and secure electronic messaging support to assist with questions or challenges

### BY INTERNET

Please visit us online at: [www.juliabarrigamd.com](http://www.juliabarrigamd.com) Here you can find: Patient Forms, Request an appointment, Send your provider a message.

“IF YOU LIKE WHAT WE DO, TELL A FRIEND. IF NOT, TELL US AND WE WILL FIX IT.”

### WHAT WE ASK OF OUR PATIENTS

- 01 Please bring your insurance card to every visit
- 02 Please bring a list of the medications your child is taking (prescription, over-the-counter, and herbals)
- 03 Please let us know about any recent visits to emergency departments or other health care providers

### NEW TO JULIA BARRIGA MD

Welcome! Check out our website for helpful information on your first visit to our office.

### MEDICAL HOME RESPONSIBILITIES!

- Same day appointments.
- Preventive Care and Physicals.
- Well Child Examinations, screenings, & vaccinations.
- Coordinated patient care across multiple settings.
- 24x7 phone access to your provider and care team.
- Referrals to specialist to address your Behavioral Health care needs.
- Referrals for Specialist.

### BEHAVIORAL HEALTHCARE

- 01 Experienced in caring for and managing ADHD, Mood Disorder, Learning Disability, Developmental Delay and Speech Delay.
- 02 Provider assessments for anxiety and depression.
- 03 Referrals to established psychologists, counselors, and clinics, based on individual needs, and insurance coverage

### PATIENT PORTAL

- Please see the front desk to request access to the patient portal.
- You can use the patient portal online.

### PATIENT-CENTERED MEDICAL HOME

- 01 We are proud to be recognized by the NCQA as a Patient-Centered Medical Home
- 02 Our goal is to assist you in maintaining a state of optimal health and wellness
- 03 We are committed to allowing you to designate a personal clinician as your provider of choice

### WHY CHOOSE US

- We offer same day urgent care appointments, Saturday appointments, and late hours appointments.

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### General Information About Our Practice

### OFFICE HOURS

Monday:	8:00 am - 5:00 pm
Tuesday:	8:00 am - 5:00 pm
Wednesday:	8:00 am - 5:00 pm
Thursday:	8:00 am - 5:00 pm
Friday:	8:00 am - 1:00 pm
Saturday:	9:00 am - 1:00 pm
Major Holidays:	Closed

### THE PATIENT-CENTERED MEDICAL HOME MODEL

- 01 **Team Based Care and Practice Organization:** Our patients enjoy the benefits of having a health care delivery team.
- 02 **Patient Centered Access:** we keep our patients at the center of their healthcare. In doing this, we are able to provide individualized care that meets the needs of our patients and their families.
- 03 **Care Coordination:** We have developed relationships with specialty providers to ensure our patients healthcare needs are met.
- 04 **Knowing and Managing Patients:** We offer our patients extended and weekend office hours. We also offer patients access to our patient portal.
- 05 **Performance Measurement and Quality Improvement:** Our clinicians have access to the most current evidence.



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## WELCOME

Your Trusted NCQA Recognized Patient-Centered Medical Home Provider

## WE ARE THE BEST PEDIATRICIAN

### FOR YOUR FAMILY

